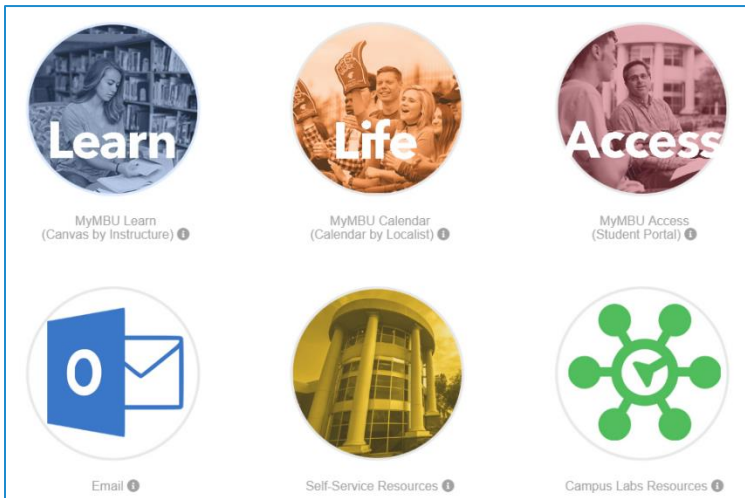


How to Select a Preferred Refund Method

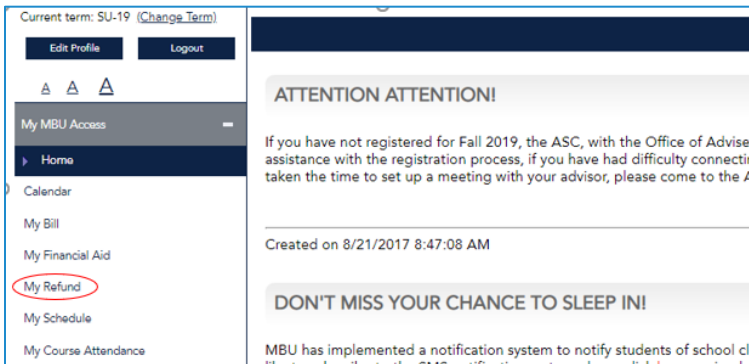
From a computer...

Log in to the Student Portal at <https://mymbu.mobap.edu/>.



Select "Access" to be taken to the Student Portal.



On the left-hand navigation, click on "My Refund".



When you first log in you will need to enter demographic information for your Nelnet Enterprise Profile. This information is for verification only. The address entered **will not** be used for mailing refund checks.



Create Account

Contact Info

Welcome. Please take a few moments to review and complete your contact information.

Name

Prefix	<input type="text" value="-- None --"/>
First Name*	<input type="text"/>
Middle Name	<input type="text"/>
Last Name*	<input type="text"/>
Suffix	<input type="text" value="-- None --"/>

Address

Country*	<input type="text" value="United States"/>
Address Line 1*	<input type="text" value="Street Address, PO Box, Company Name, etc."/>
Address Line 2	<input type="text" value="Apartment, Suite, Unit, Building, Floor, etc."/>
Add another address line	
City*	<input type="text"/>
State*	<input type="text" value="-- Select --"/>

State*	<input type="text" value="-- Select --"/>
Zip*	<input type="text"/>
Time Zone*	<input type="text" value="Central Time"/>

E-mail

E-mail 1*	<input type="text"/>
-----------	----------------------

[Add another e-mail address](#)

All correspondence will be sent via e-mail only.
Correspondence will be sent to all e-mails provided.

Phone Numbers

At least one phone number is required.

Daytime Phone	<input type="text" value="US"/>	<input type="text"/>	Ext.	<input type="text"/>
Evening Phone	<input type="text" value="US"/>	<input type="text"/>	Ext.	<input type="text"/>
Mobile Phone	<input type="text" value="US"/>	<input type="text"/>		

I certify that I am the subscriber to the provided cellular or other wireless number. To stay informed and receive service from Nelnet and its representatives and agents to contact me regarding my account at any current and future number by telephone or other wireless device using automatic dialing systems, artificial or prerecorded messages, and text messages, I understand that standard message and data rates may be charged by my service provider(s). By clicking "Submit" I agree to contact related to your account.

Click Submit after you enter the requested demographic information.

Next you are required to consent to receive text messages. Messages will only be sent if you provide your cell phone number on the next screen. Your cell phone number is used for two-factor authentication when you sign in to manage your refund preference. You may choose to use your email if you do not wish to receive text messages regarding student refund information.

You may also choose a 4 digit pin that will be required if you call Nelnet for any assistance managing your Nelnet Refunds account.

Missouri Baptist UNIVERSITY

nelnet Español Customer Service

Signed in as

Review Items

The following item(s) require your attention before proceeding

Select Your Contact Preference

I certify that I am the subscriber to the provided cellular or other wireless number. To stay informed and receive the best service, I authorize Nelnet and its representatives and agents to contact me regarding my account at any current and future numbers that I provide for my cellular telephone or other wireless device using automatic dialing systems, artificial or prerecorded messages, and/or SMS text messages. I understand that standard message and data rates may be charged by my service provider(s).

Yes, I agree to such contact related to my account

OK

Create A 4-Digit PIN To Continue

The 4-Digit PIN will be used to validate your identity when you make inquiries by telephone. Choose something you will easily remember.

*4-Digit PIN

OK

You will be taken to your Nelnet dashboard. Then click on Manage Refunds to select your preferred refund method.

Missouri Baptist UNIVERSITY

nelnet Español Customer Service

Home My Profile Financial Accounts

Signed in as

Hello

Refunds

Manage Refunds

You will be taken to your profile where you may enter a secondary email, if you choose. Click Save.

Missouri Baptist UNIVERSITY

Customer Service

Home Log Out

Profile Information

Welcome, Test Student

Student Information

First Name	Test
Last Name	Student
ID	12345678
Email Address	test@student@mbu.edu

Mailing Address

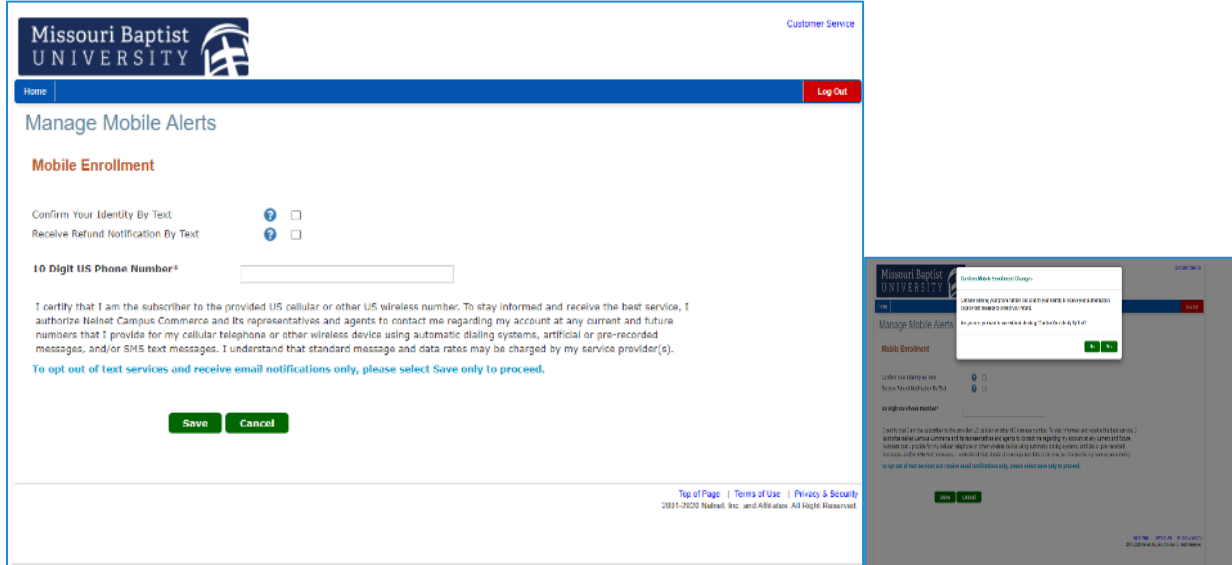
Student refunds issued by check are mailed to the local address reported to NBU. Please keep your address current on My NBU Access.

Secondary Email

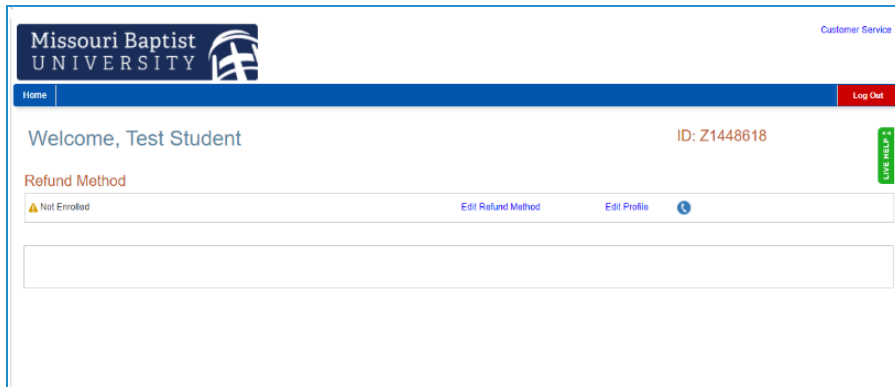
Email Address

Save

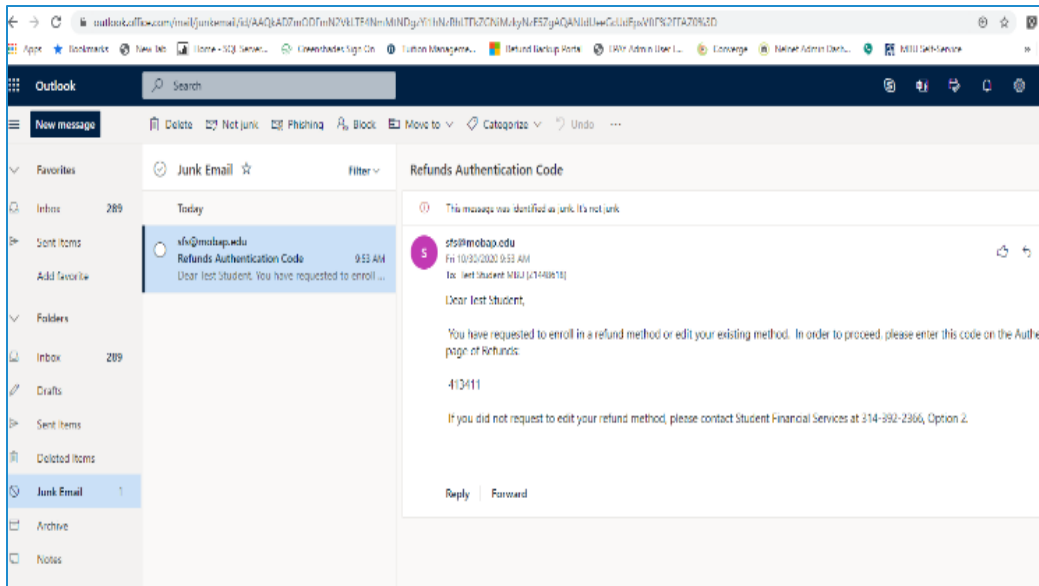
Here you may choose to enter your mobile number, if you desire. If you prefer not to add your mobile number simply leave the check boxes blank and click Save. Then click Yes on the popup.



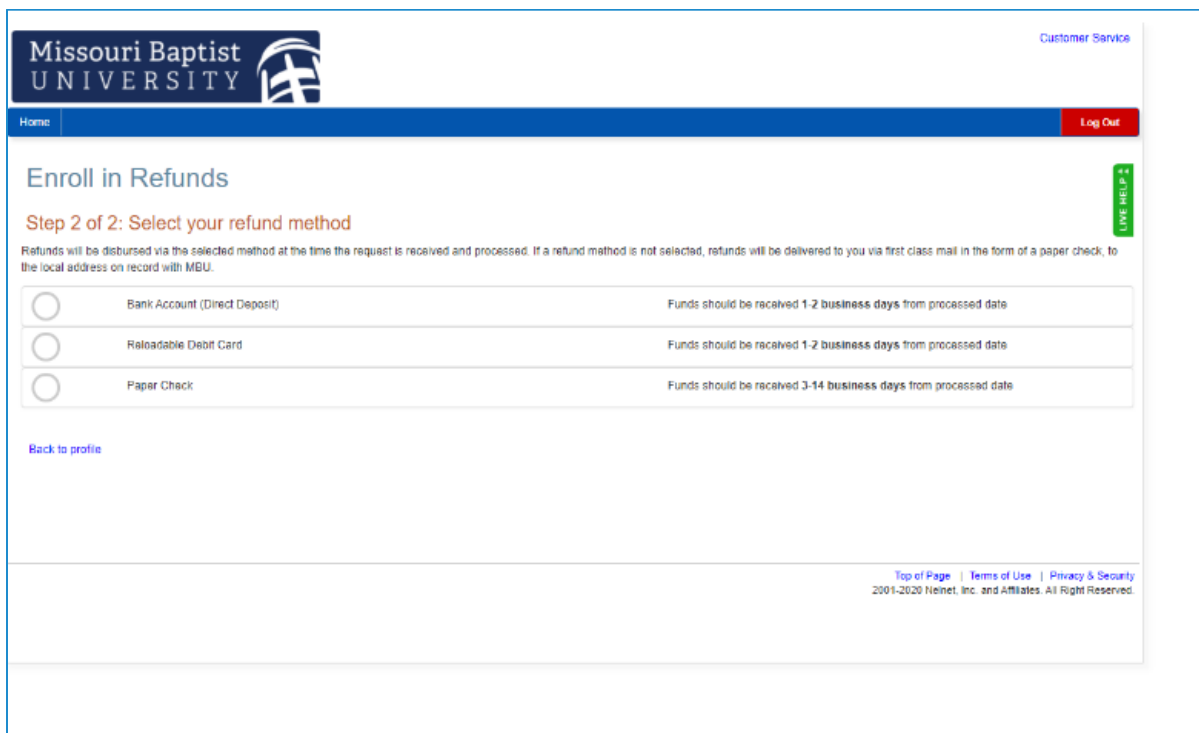
Click on Edit Refund Method.



You will either be sent a text or email with an authorization code. If you did not provide your cell number, your email will be sent to your student email. If you do not see your Authentication Email in your inbox, please check your junk email folder. The subject of the email will be Refunds Authentication Code.



Once you enter your Authentication Code you will be taken to Step 2. Select your refund method.



Home Log Out

Edit Refund Method

[LIVE HELP](#)

Refunds will be disbursed via the selected method at the time the request is received and processed. If a refund method is not selected, refunds will be delivered to you via first class mail in the form of a paper check, to the local address on record with MBU.

Bank Account (Direct Deposit) Funds should be received **1-2 business days** from processed date

Account Holder Name*

Bank Name*

Account Type* Checking Savings

Routing Number* [?](#)

Account Number* [?](#)

Account Number Confirm*

By clicking Save, I authorize Nelnet Campus Commerce to disburse my student account refund via the method I have selected. I acknowledge that I am responsible for repayment if I receive money that I am not entitled to.

[Save](#) [Cancel](#)

Reloadable Debit Card Funds should be received **1-2 business days** from processed date

Paper Check Funds should be received **3-14 business days** from processed date

[Back to profile](#)

After selecting the refund method you prefer, enter the requested details, click save, and you are finished. Then you will be taken back to the profile screen.

Customer Service

Home Log Out

Welcome, Test Student ID: Z1448618

[LIVE HELP](#)

Refund Method

Refund Method Selected Bank Account: XXXXXX3327

[Edit Refund Method](#)
[Remove Refund Method](#)
[Edit Profile](#)

Change History

Notification History

Changed Date	Change Made	Changed By
10/30/2020 10:01:15 AM (CST)	Profile Update	Z1448618
10/30/2020 9:59:35 AM (CST)	Profile Update	Z1448618
10/30/2020 9:53:27 AM (CST)	Profile Update	Z1448618

[Top of Page](#) | [Terms of Use](#) | [Privacy & Security](#)
 2001-2020 Nelnet, Inc. and Affiliates. All Right Reserved.